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SUSAN M. LACHANCE
VICE PRESIDENT
CONSUMER & INDUSTRY AFFAIRS



September 14, 2011

INDUSTRY ASSOCIATION EXECUTIVES
MTAC INDUSTRY LEADERSHIP COMMITTEE
PCC CO-CHAIRS

SUBJECT: Announcement by the Postal Service on September 15, 2011

Tomorrow the Postal Service will hold a press conference to announce a proposal that contemplates dramatic changes to its network of processing facilities and corresponding adjustments to service standards.

Because you are key stakeholders in everything the Postal Service undertakes, you need to be aware of – and involved in shaping – the actions that will be taken at every stage in the process. Perhaps more than any other group of stakeholders, you understand the challenges the Postal Service is facing in both financial and operational terms. We are counting on you to play a major role in the discussions that will follow tomorrow's announcement.

As the Postal Service publicly examines changes to its network and service standards in the coming months – beginning with tomorrow's press conference – you have my commitment to see that your questions are answered, and that you have ready access to the most current information available. I will send you another message tomorrow with links to more extensive information about the proposal and opportunities for providing feedback.

On behalf of the Postal Service, thank you for your continued support and partnership during these challenging times.

Sincerely,

A handwritten signature in cursive script that reads "Susan M. LaChance".

Susan M. LaChance